

## ◆ Living Support

(生前サポート)



“I suddenly have my back strained and can’t move!” “I have a high fever and I cannot get up” – Sudden accidents could happen to anyone irrespective of age. If you have a family near you, they could help you. However, it may not necessarily be the case. Liss System, based on the “contract to mandate living support business (by notarized document)” offers a broad range of support while you live from every-day living support to caregiving, asset management, guaranty for hospitalization, etc., the onet given by the family in the past. In the 21st century, we propose a new form of the contract-based family.

When you need help, our staff with expertise, skills and information will come to you to provide services as you have requested in the above contract. For those who are in urgent need of a guarantor for hospitalization or contracting a senior residence, Comprehensive Security Package is available for expedited procedures.

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## Contents of the living support contract

### ● Daily living support and caregiving

- Every-day living support
- Support for seeing/consulting a medical doctor
- Sign, change and cancel nursing care insurance services on your behalf.
- Make payments on your behalf for your living, nursing and medical treatment.
- Act on your behalf so that you can receive nursing care and other social welfare services; Also make sure that you receive the services you have requested.
- Others



### ● Asset management

- Implement monetary transactions on your behalf.
- Repay your debts on your behalf; e.g., loans and credits.
- Maintain and manage your estates.
- Others

### ● Other living support

- Be your guarantor when you are hospitalized.
- Be your guarantor when you are employed.
- Be your guarantor when you rent a house.
- Be your guarantor when you travel abroad.
- Be your guarantor when you move into a senior residence.
- Be your ICE (in case emergency) contact.
- Agree on your behalf to a surgery that requires medical judgement.
- Others

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## Steps of the contract to mandate living support business

Liss System asks you to sign a “voluntary guardianship contract” as a response to the situation when your judgement is impaired. This is a prerequisite for our undertaking the “Contract to mandate living support business”. Without this contract”, Liss will not be able to support you when your judgement is impaired due to diseases or injuries.

### ● General steps of the contract to mandate living support business

① **Liss System gives you detailed explanation.**

It is important that you clear up all the doubts. Check with us if you have any questions or need a clarification.

② **Apply to Liss System for user registration**

③ **Meeting about living support business, voluntary guardianship business and after-death business;**

④ **Prepare money (fund) to cover future expenses.**

⑤ **Make the following notarized documents at a notary public office; “contract to mandate living support business”, “voluntary guardianship contract” and “will”.**

⑥ **The agreement becomes effective.**

**You receive a card with the phone number for emergency contact.**

**You can contact us any time, any day.**

⑦ **In case of an emergency or when you need support, call the number on the card.**

⑧ **We begin to serve you based on the manners and procedures determined beforehand.**

⑨ **The cost incurred will be paid either by you by cash or by the Settlement Organization. In the latter case you receive a statement from the Settlement Organization.**